

# ADVICE AND INFORMATION FOR PARENTS AND SWIMMERS

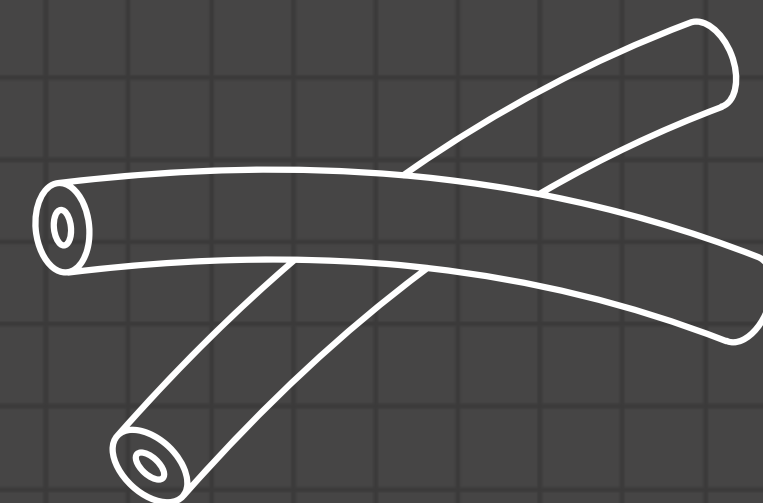
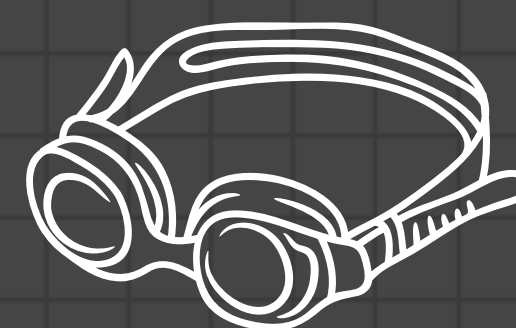
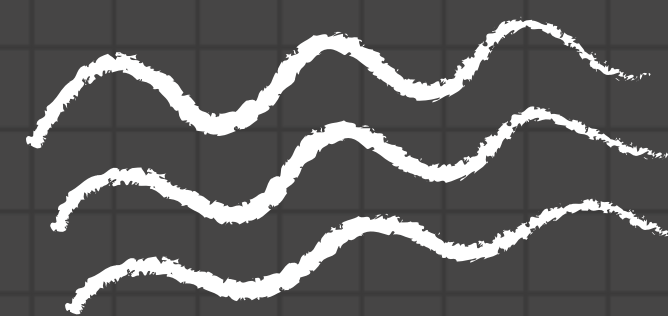
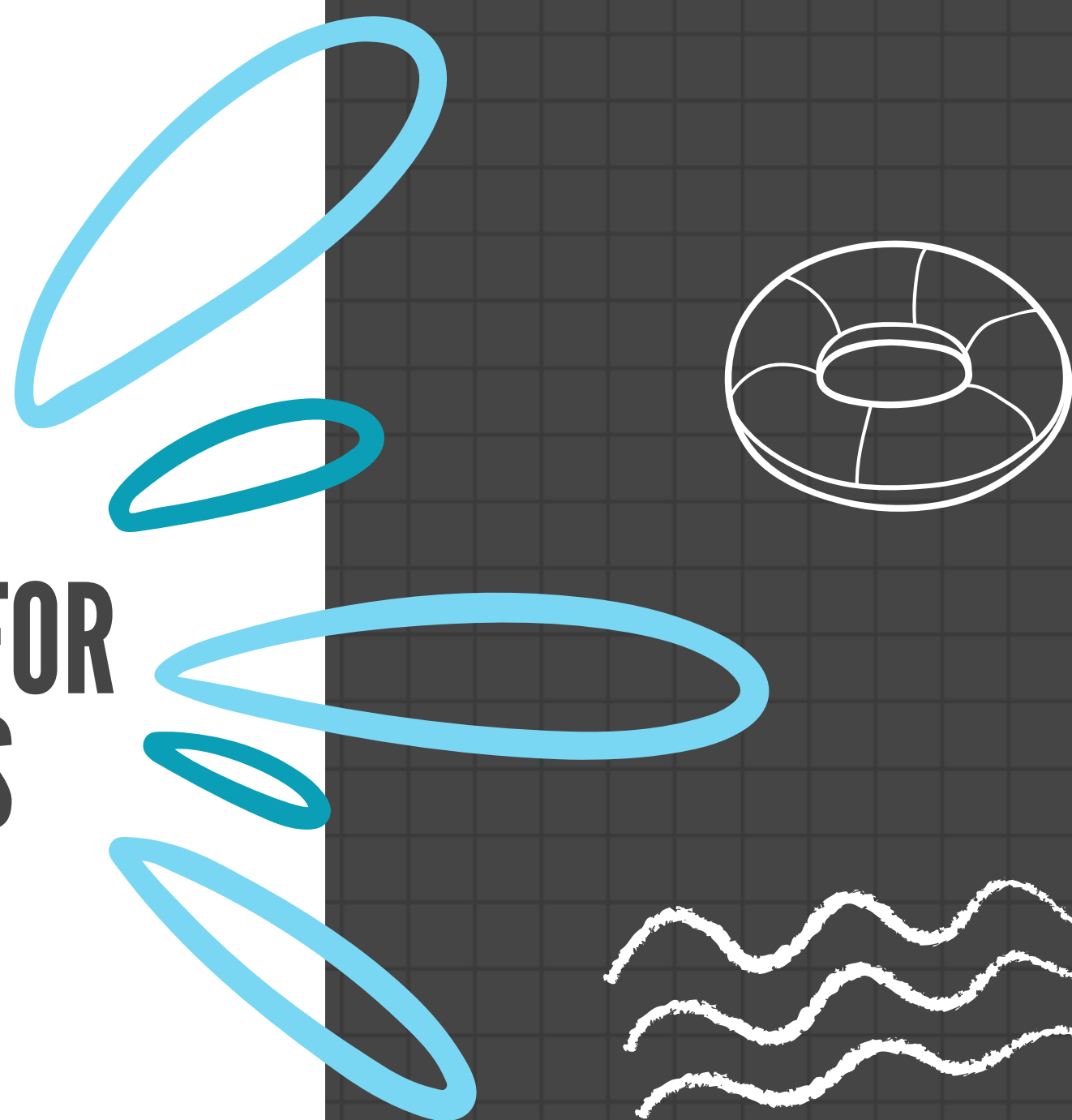
- Classes run 50 weeks per year with a 2 week break over Christmas. Payment plans account for this break within the monthly subscription.
- Payments are made monthly via direct debit.
- Parents / guardians are not permitted on poolside
- Parents of children aged under 8 years MUST remain within the centre during their children's lessons.
- Photography in the swimming pool area and changing rooms is strictly forbidden.
- Please ensure that we are aware of any medical or behavioural conditions which may affect your child in the lesson environment.

## PREPARATION BEFORE EACH LESSON

- Please ensure that your child is ready to swim at the start time of their lesson. Late arrivals may not be able to join a class.
- Please check:
  - o Long hair is tied back
  - o Your child has visited the bathroom before their lesson starts.
  - o They have their swimming hats on and goggles have been adjusted if they require them. Swim hats and goggles are optional and will not be put on / adjusted by the swimming teacher.

## MISSED LESSONS AND CANCELLATIONS

- Refunds or alternative lessons will only be provided if your lesson is cancelled by One Leisure.



## EMERGENCY PROCEDURES

- In the unlikely event of an emergency your child's teacher will maintain supervision of their class. In the event an evacuation is necessary they will take pupils to the assembly point in the car park. Please do not attempt to collect your child prior to them reaching the assembly point.
- Should your child require any first aid treatment this will be provided by a member of our staff.

## SWIMMER PROGRESS

- The Swim School follows the One Leisure Swim pathway. Assessment is on a continuous basis, which allows children to progress at their own pace.
- You can register on our parent portal at <https://leisurebookings.huntingdonshire.gov.uk/HomePortal/> to view your child's progress. To register please use the email address that you gave One Leisure when you signed up to the swimming lessons along with the number on your One Leisure card.
- When reviewing your child's progress, please remember that teachers will need to ensure that children can demonstrate the skills at each stage consistently before being passed.
- When your child fully completes their assessment for the current step, the teacher will inform you. You can order your certificate and badge from reception, free of charge, to collect the following week. The portal will then be updated within 24 hours and you will need to move your child into the next step class by either speaking to us at reception, or by logging into the portal.

